MUST HAVES

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| **Story ID:** 01 | **Story Title**: Rental Property Details | **Priority:**  Must Have | **Story Points:** 2 |
| As the website owner, I need to see an option for me to log in and update the rental listings. | | | |
| **Acceptance Criteria:**   * Each Property must have the following details   + Weekly Rent   + Property Type   + Status of Furnishings   + Number of Bedrooms   + Number of Bathrooms   + Parking availability   + Rent options   + Property Owner | | | |
| **Notes:** | | | |

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| **Story ID:** 02 | **Story Title:** Search Function | **Priority:**  Must Have | **Story Points:** 8 |
| As the website owner, I need to see a search function on the homepage, together with filtering options for prospective tenants to view specific search results. | | | |
| **Acceptance Criteria:**   * The Website must have a search functionality * The Search functionality must be a prominent part of the website * The Search functionality must allow filtering by   + Suburb name   + Weekly Rent   + Property Type   + Furnished Status   + Number of Bedrooms   + Number of Parking Spots   + Rent Options   + Property Manager * The results of the search must be accurate * The results of the search must be complete (no missed results) | | | |
| **Notes:** | | | |

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| **Story ID:** 03 | **Story Title:**  Owner Login/out | **Priority:**  Must Have | **Story Points**: 4 |
| As the website owner, I need an option to login and update property details. | | | |
| **Acceptance Criteria:**   * Site must feature a login button * Must contain a username and password field * When logged in, the owner must be able to edit and update their own rental property details | | | |
| **Notes:** | | | |

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| **Story ID:** 04 | **Story Title:** Rental Property Viewing Booking Form | **Priority:**  Must Have | **Story Points:** 4 |
| As the website owner, I need to have a booking form option available for users to book a time to view an available rental. | | | |
| **Acceptance Criteria:**   * Every property available for rent must have a link attached which will take the user to a booking form * The booking form must allow the user to book an available viewing time * The Form must display accurate and up-to-date booking times available for the user * The Form must require the prospective tenant’s full name, email and phone number * Booking inspection days and times must be fairly distributed amongst all staff ( 20 mins at a time, no more than two different days per week per property) | | | |
| **Notes:** | | | |

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| **Story ID:** 05 | **Story Title:** Contact Us Page | **Priority:**  Must Have | **Story Points:** 2 |
| As the website owner, I need a ‘Contact Us’ page so that the prospective tenants and property owners can contact us for any questions or enquiries they may have. | | | |
| **Acceptance Criteria:**   * The Contact Us page must contain all the relevant contact of the website owner. * The Contact Us page must contain the owner’s contact hours. | | | |
| **Notes:** | | | |

SHOULD HAVES

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| **Story ID**: 06 | **Story Title:** FAQ page | **Priority:**  Should have | **Story Points:** 2 |
| As the website owner, I want to have a FAQ page so that prospective tenants are able to solve their most common issues. | | | |
| **Acceptance Criteria:**   * The FAQ page must contain answers to common queries and issues that a user may have * Should contain a prominent link the the Contact Us page so that questions that are not contained on the FAQ page can be addressed to the site owner | | | |
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| **Story ID:** 07 | **Story Title:**  Terms and Conditions | **Priority:**  Should Have | **Story Points:** 2 |
| As the website owner, I want to have a Terms and Conditions page so that prospective tenants are able to agree to the terms of service and abide by the rules that govern the operation of my business, the website and Residential Tenancies Authority. | | | |
| **Acceptance Criteria:**   * Must cover all the legalities and rules that the users must agree to in order to use this service * Must be accurate * Must be up-to-date with current legislation | | | |
| **Notes:** | | | |

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| **Story ID:** 08 | **Story Title:**  About Us | **Priority:**  Should Have | **Story Points:** 2 |
| As the website owner, I want a About Us page so that users are able to see my background experience in the industry and also the background on my company. | | | |
| **Acceptance Criteria:**   * Must provide the user with accurate information about the website owner’s background experience * Must show the date the website started * Should have a link to About Us page at the bottom part every page | | | |
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| **Story ID:** 09 | **Story Title:**  Rental of the Day | **Priority:**  Should Have | **Story Points:** 8 |
| As the website owner, I want a property of the day feature so that all property owners get a fair chance at having their property listed on the homepage. | | | |
| **Acceptance Criteria:**   * Must advertise a different rental property every day * Must display relevant pictures of the property * Must display relevant property details * Must display property location * Must not show same property on consecutive days * Should spread out properties so that all eligible properties are shows equally | | | |
| **Notes:** | | | |

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| **Story ID:** 10 | **Story Title:**  Security | **Priority:**  Should have | Story Points: 4 |
| As the website owner, I need my website to be protected from hackers. | | | |
| **Acceptance Criteria:**   * Website must include Secure Hypertext Transfer Protocol (S-HTTP) * Website must be protected against SQL Injection (SQLi) | | | |
| **Notes:** | | | |

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| **Story ID:** 11 | **Story Title:**  Staff Login | **Priority:**  Should have | **Story Points:** 8 |
| As the website owner, I want an option for my staff to login and see what their responsibilities are in relation to each assigned property. | | | |
| **Acceptance Criteria:**   * Site must feature a login button * Must contain a username and password field * When logged in, staff must be able to see their responsibilities in relation to their assigned rental properties * Staff are not allowed to make any website updates | | | |
| **Notes:** | | | |

COULD HAVES

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| **Story ID:** 12 | **Story Title:**  Google Maps Integration | **Priority:**  Could have | **Story Points:** 4 |
| As the website owner, I want a rental property’s location displayed via Google Maps. | | | |
| **Acceptance Criteria:**   * The property’s location should be displayed graphically, using Google Maps * The Map should be on the rental property page itself, not behind a link or in a tab * The location on the map should be accurate, with the correct address * The map should load with the pinned drop on the exact location | | | |
| **Notes:** | | | |

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| **Story ID:** 13 | **Story Title:**  Watch List Functionality | **Priority:**  Could have | **Story Points:** 4 |
| As the website owner, I want a Watch List function to let owners and would be tenants know how many people are going to a given viewing of the property. | | | |
| **Acceptance Criteria:**   * A watch list button should be on each rental property. * A number should be shown on each rental property to let prospective tenants know how many people saw the listing and signed up to attend a viewing. | | | |
| **Notes:** | | | |

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| **Story ID:** 14 | **Story Title:**  Rating and Comment Section | **Priority:**  Could have | **Story Points:** 4 |
| As the website owner, I want a section for existing tenants to rate and comment on rental properties. | | | |
| **Acceptance Criteria:**  Ratings and comments should be on the same page as the rental property. Ratings should be within 1 to 5 stars. Each comment should be considered as a positive or a negative comment.   * The Rating and Comment section should be accessed within the rental property listing * The Comments section must be moderated regularly to filter out any inappropriate comments | | | |
| **Notes:** | | | |

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| **Story ID:** 15 | **Story Title:**  Digital Contracts | **Priority:**  Could have | **Story Points:** 2 |
| As the website owner, I want a section for tenants to be able to access the Real Estate Institute of Queensland (REIQ) digital contracts. | | | |
| **Acceptance Criteria:**   * Access to REIQ digital contracts must be shown as a downloadable link * Include a link to REIQ terms of rental use | | | |
| **Notes:** | | | |

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| **Story ID:** 16 | **Story Title:**  Live online chat feature | **Priority:**  Could Have | **Story Points:** 8 |
| As a website owner, I want a live online chat feature so that prospective tenants are able to talk to property owners. | | | |
| **Acceptance Criteria:**   * Live between certain trading hours * Fast ping | | | |
| **Notes:** | | | |

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| **Story ID:** 17 | **Story Title:**  Blog | **Priority:**  Could Have | **Story Points:** 4 |
| As a website owner, I want a link from the footer to a Blog. | | | |
| **Acceptance Criteria:**   * The blog must contain information about the real estate industry in general | | | |
| **Notes:** | | | |

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| **Story ID**: 18 | **Story Title:**  Social Media | **Priority**:  Could have | **Story Points**: 4 |
| As a website owner, I want the website to link to my social media accounts (Facebook, Twitter and YouTube) so that people are able to see updates and view videos of properties | | | |
| **Acceptance Criteria:**   * Be able to share information about properties * Have videos that provide prospective tenants with a video walkthrough of the property * Social media icons must be displayed in footer linked to properly | | | |
| **Notes:** | | | |

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| **Story ID:** 19 | **Story Title:**  Repair Form | **Priority:**  Could Have | **Story Points:** 4 |
| As a website owner, I want a page to let tenants submitting repair forms to notice David and arrange a time to fix it. | | | |
| **Acceptance Criteria:**   * Details that tenants to enter:   + Name   + Address   + Property owner   + Phone number   + Email   + Things to repair and description   + Urgent or not bullet points   + Best day and time   + Image upload * The form must send directly to David’s email | | | |
| **Notes:** | | | |

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| **Story ID:** 20 | **Story Title:**  Feedback Form | **Priority:**  Could Have | **Story Points:** 4 |
| As a website owner, I want a customer satisfaction survey page so that tenants who have used our service are able to give us feedback on our customer service. | | | |
| **Acceptance Criteria:**   * Must be a landing page only, with link given to customer via their email * No visible link on website * Have multiple choice and short response questions for better insight | | | |
| **Notes:** | | | |

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| **Story ID:** 21 | **Story Title:**  Payment Integration | **Priority:**  Could Have | **Story Points:** 16 |
| As a website owner, I want a payment integration page so that tenants who rent from our service are able to pay rent through secure means. In addition a means for the business to pass on payments to property owners. | | | |
| **Acceptance Criteria:**   * Option to save payment details * Secure Web-page Connection * A Record of payments made in Client’s Account (updated database) | | | |
| **Notes:** | | | |